

Self Declaration for submitting scanned copies of Reimbursement claim Documents by Insured/Corporate for Group Mediclaim Policy

То,	Date:
Heritage Health Insurance TPA Pvt. Ltd. 2, Hare street, Nicco House, 5 th Floor, Kolkata – 700001	

We hereby confirm that all the Details/Documents uploaded in the Heritage Health Insurance TPA Portal (www.heritagehealthtpa.com) are, as per original claim documents which will be couriered /submitted to Heritage Health Insurance TPA within 15 days after lockdown period is over.

Dear Sir,

Basic Details		
Name of the Insurance Co.		
Policy No.		
TPA Card No.		
Patient Name		
Claim No.		
Date of Admission		
Date of Discharge		
Hospital Name & Diagnosis		
Total Bill Amount		

Check list for Reimbursement Documents - Please tick and confirm the attachments		
Document Details	Tick (_/) to confirm attachment	
Original Claim Form Part A & B		
ID proof of beneficiary (Aadhar, PAN Card etc.) self attested		
Original Final Bill duly signed by Patient/Attendant		
Original Discharge Summary		
Other bills		
Original Investigation reports		
Original Sticker / Invoice of implants		
Original Receipt for patient paid amount		
Bank Account Details (Cancel Cheque with IFSC code)		

Reimbursement CLAIM SUBMISSION PROCEDURE DURING LOCKDOWN PERIOD

In view of current lockdown situation (lockdown by Govt. of India) and emphasis by Ministry / DFS on expeditious settlement of Health Claims, as per insurer's instructions, the insured can submit soft copies of the claim documents duly self attested

Important Instructions for submitting the claim documents:

- 1. The maximum size of the document should not exceed 30 MB in PDF format.
- **2.** Each and every page of the document should be self-attested by the Insured/Corporate after writing the declaration as "submitted to Heritage Health Insurance TPA Pvt. Ltd.
- **3.** Claim settlement is subject to policy terms and conditions and insurer's instructions.

DECLARATION BY THE Insured/Corporate

DURING SUBMISSION OF SOFT COPIES OF Reimbursement CLAIM DOCUMENTS

I / We are herewith agreeing the following conditions with regards to Reimbursement claim registered under Health Insurance TPA Pvt. Ltd.

- 1. The TPA/insurer reserves the right to process the claim as per terms and conditions of the policy.
- 2. No claim has been made/received from any other source using these treatment related documents.
- **3.** I/We agree to submit the original documents as soon as the lock down is lifted or whenever the TPA /insurer summons for the same even after settlement of the claim.
- **4.** I/We take complete responsibility of the discrepancy in documents (if found any) which are uploaded in portal Vs the original documents which will be submitted later.
- **5.** The TPA or insurer reserves its right to recover the settled amount in case of any misrepresentation of facts or fraud is committed.

Signature:	
Name:	
Designation:	
Date:	

Corporatel name and stamp: (In case of Group Policy)